



Ready for the Future:

Strengthening HealthNet TPO with the help of Plexus

HealthNet TPO has grown considerably over the past years. To manage this growth into increased effectiveness and improved project management, a change was needed in organizational structure and culture. Therefore the project "Ready for the Future" was started in June 2009. Plexus is a consulting firm with its primary focus on health care. Plexus' passion includes to contribute to high quality and efficiency in the health sector. Whereas Plexus works primarily in the Netherlands, the interest that grew out of a first meeting at the end of 2008 between the two organizations was based on mutual recognition of values, style, and 'drive'. The combination of medical, managerial and financial expertise that Plexus brings to the Ready for the Future project is unique. HealthNet TPO receives this high level professional support for free from Plexus, as a part of their corporate social responsibility agenda, which makes it even more special.

The project Ready for the Future aims at a stronger, more efficient management structure and organizational culture that prepares the organization with more impact and battle strength in the market for the turbulent times to come, while preserving the specific qualities that we value: working on the edge of new ideas with an open mind and frank expression.

Opportunities for improvement have been identified at the strategic, tactical and operational level. In 2009, a number of sessions in the organizations led to a new formulation of the mission and a stronger shared vision, which is shown in this annual report. At the second stage of the project Plexus targets the tactical level. This concerns the different organizational components, namely: resource management and organization, research and development, and operations. A number of taskforces are working on improved communication, updating the HRM toolkit, smooth financial administrative systems, and clearer outlook on the numerous ways in which we can contribute to the mission: improved access to quality healthy for all.